# **LGA Call for evidence 2014**

From: Sally Tabbner <Sally.Tabbner@westsussex.gov.uk>

**Sent:** 20 November 2014 17:10 **To:** LGA Call for evidence 2014

**Subject:** FW: LGA Call for Evidence on how local authorities should prepare for an ageing

population

Hi

I was keen to let you know of a few initiatives here in West Sussex that we have been operating in respect of prevention services for Older People.

#### **Prevention Assessment Teams**

The Prevention Assessment Teams (PATs) are based in the three Adults Services localities across West Sussex.

The multi-agency, multidisciplinary teams bring together staff working with adults and older people from Health (Health Advisors – trained Health professionals), Adults' Services (Assistant Care Managers) and the Voluntary Sector (Community Support Workers).

Their brief aims are to work with those people who are not eligible for more intensive services or meet the Adults' Services eligibility criteria:

- To improve the quality of life of people in the county, promoting health and wellbeing through information provision, advice and support.
- To identify vulnerable people who have unmet health, psychosocial, functional and/or environmental needs and who are at risk of morbidity, functional decline and dependence placing them at risk of unnecessary hospital admission.
- To undertake an holistic assessment of a household to identify what support would be required to keep an individual or their carer independent and prevent/delay them requiring more intensive services.
- To provide access to a wide range of knowledge and resources regarding what might help to keep a person independent.
- To undertake proactive interventions and problem solving, thereby minimising the need for reactive, more intrusive and costly interventions at a later date, (including hospital and care home admissions).
- To identify gaps in service provision and activities for people (and relay this information to the PWP Commissioner).

The teams work alongside Proactive Care and provide resources to the weekly Multi-Disciplinary Team Meetings.

The teams also put on Health promotion events, which can range from stroke awareness to falls prevention.

# **Social Support Commissioning**

WSCC has developed a framework for commissioning Social Support in line with our published Prevention & Wellbeing Commissioning Intentions. In total 24 organisations were successful in being appointed to the framework.

Immediately invitations to tender were invited for:

Services which tackle Social Isolation and;

Services which offer Practical Assistance in the Home

All services are universally accessible, but are most utilised by Older People in West Sussex. The intention is to keep people safe, well and independent within their own homes for as long as possible. Experience and emerging evidence tells us that by keeping somebody active within their local community (whatever they might perceive that to be) and also happy, safe & warm within their home environment, that people are less likely to functionally decline and therefore remain independent for longer. Research shows that loneliness has a comparable impact on our health as smoking 15 cigarettes a day. It also increases our risk of developing chronic conditions, like depression and dementia.

The appetite to be involved in this area of work is high — especially within the Voluntary and Community Sector, following much market development by the Commissioning Team. 48 tenders were received for these two service areas across the seven geographical areas of the County and these were evaluated. Contracts have now been offered and signed off. Social Isolation contracts, one for each the 7 locality areas went to WRVS, now known as the Royal Voluntary Service. Practical Assistance contracts were awarded to: Age UK Horsham District for Horsham District; Age UK West Sussex for Arun District, Crawley Borough and Chichester District; Guild Care for Adur District and Worthing Borough; Regal for Mid Sussex District.

All areas of the County, from the 1st June 2013, are able to access these services. All programmes have been launched with new promotions and leaflets.

A contract for the Home from Hospital Service across West Sussex was awarded in September and commenced from the 1<sup>st</sup> December 2013. This service helps people remain independent at home following a stay in hospital.

It offers up to 6 weeks practical support after discharge from hospital for residents living in West Sussex. Guild Care is providing the service in the Adur and Worthing areas and working in partnership with Age UK West Sussex and Age UK Horsham for the new countywide service.

They visit and make sure a person is safe, have what they need and that the relevant services are in place should they need them. They will ensure someone is not isolated following a return home from hospital and, for up to 6 weeks following, will visit to help regain confidence and independence.

Services which include Day Activities (low level Day Clubs & Peripatetic Services) and Information and Advice (which includes legal advice & universal information & advice services) are currently being reviewed and will be redesigned and commissioned over the period of the framework.

#### **Prevention & Wellbeing Grants**

The Prevention & Wellbeing Grants programme for opens each January. The grants programme is prioritised towards funding startup costs of services and activities for Adults (including Older People), that at a local level contribute to Prevention and Wellbeing objectives of:

- Social contact and stimulation
- Activity and exercise
- Occupational / educational activities
- Peer support groups
- Maintaining or restoring independence

The application process generally closes in April of each year

I hope that this information is of interest – do let me know if you would like more information

Sally

Sally Tabbner - Public Health Contracts and Commissioning Manager,

Directorate of Public Health, Health & Social Care Commissioning, <u>West Sussex County Council</u>, The Grange, County Hall, Chichester. PO19 1QT

Internal: 28726 - External: 03302 228726 - Mobile: 07595 236809 - E-mail: sally.tabbner@westsussex.gov.uk

From: Paul Baker

**Sent:** 18 November 2014 20:07

To: Malcolm Bray; Rachel Gill; Farhang Tahzib; Rachel Potts; Jacqueline Clay; Sally Tabbner; Karen Wells; Tom Insley

(NHS)

**Cc:** Catherine Scott

Subject: RE: LGA Call for Evidence on how local authorities should prepare for an ageing population

# Thanks Malcolm,

Given the tight deadline, could you please complete the attached template and submit it directly to <a href="mailto:evidence@cpa.org.uk">evidence@cpa.org.uk</a>, copying me in. If you need a steer on some sections such as digital by default, just let me know, or there may be info available on our intranet.

### Thanks,

#### Paul

Paul Baker Public Health Lead, Commissioning & Development, Directorate of Public Health, Health & Social Care Commissioning West Sussex County Council 1st Floor

The Grange Chichester West Sussex PO19 1QT

From: Malcolm Bray

**Sent:** 18 November 2014 15:47

To: Paul Baker; Rachel Gill; Farhang Tahzib; Rachel Potts; Jacqueline Clay; Sally Tabbner; Karen Wells; Tom Insley

(NHS)

**Cc:** Catherine Scott

Subject: RE: LGA Call for Evidence on how local authorities should prepare for an ageing population

#### Hi Paul

Would have thought our dementia friendly Crawley work would be of interest.

Just let me know what you need and will provide...

Best wishes

#### Malcolm

Malcolm Bray | Partnership and Public Health System Development Manager West Sussex County Council | Location: Crawley Library, 3rd floor, Crawley, West Sussex. Internal: 28693 | External: 03302228693 | E-mail: malcolm.bray@westsussex.gov.uk

From: Paul Baker

**Sent:** 18 November 2014 14:26

To: Rachel Gill; Farhang Tahzib; Malcolm Bray; Rachel Potts; Jacqueline Clay; Sally Tabbner; Karen Wells; Tom Insley

(NHS)

**Cc:** Catherine Scott

**Subject:** FW: LGA Call for Evidence on how local authorities should prepare for an ageing population

# Hello,

If any of you have something to contribute to this call for evidence, can you let me know so we can collect items together for WSCC? Please cascade if you know others who can contribute. (The deadline is an astonishingly prompt 21<sup>st</sup> November!!!)

# Thanks,

#### Paul

Paul Baker Public Health Lead, Commissioning & Development, Directorate of Public Health, Health & Social Care Commissioning West Sussex County Council 1st Floor The Grange Chichester West Sussex PO19 1QT

Tel:0330 222 8699 Internal: 28699

From: LGA Call for evidence 2014 [mailto:evidence@cpa.orq.uk]

**Sent:** 18 November 2014 00:39

To: Paul Baker

Subject: LGA Call for Evidence on how local authorities should prepare for an ageing population



# Centre for Policy on Ageing and Local Government Association



# A call for evidence on Local Government's Response to an Ageing Society

The Centre for Policy on Ageing, on behalf of the Local Government Association, is making a 'call for evidence' on the strategies that Local Authorities need to adopt to adapt to an ageing population. The call ends on **21st November 2014**. (extended from 14th)

Reply to: <a href="mailto:evidence@cpa.org.uk">evidence@cpa.org.uk</a>.

For further information visit: <a href="www.cpa.org.uk/lgacallforevidence">www.cpa.org.uk/lgacallforevidence</a>

Please also alert friends and colleagues who may wish to respond to the call for evidence.

The role of local authorities in respect of their older populations is changing. Budgets are becoming increasingly constrained and local authorities are more and more becoming facilitators and enablers for partner organisations rather than direct service providers. At the same time authorities are increasingly aware of the need to ensure that older people are fully involved in the decision making processes for the planning and development of an environment and services in which older people are increasingly important participants.

This call for evidence is looking for ways in which an 'ageing' strategy is being developed in your area; the personnel, structures and processes necessary to support that strategy; the means by which 'buy-in' and engagement with the strategy are achieved; how the strategy is informed by the needs and aspirations of older people; and how integration is achieved between officers and members and local authorities and partner organisation in the health and voluntary sectors.

The call is particularly interested in looking beyond traditional 'care and support' services to strategies that improve older-age quality of life, support older workers, provide an age-friendly environment and include prevention measures that promote healthy ageing in place.

We would like to hear of any innovative and ground-breaking work that you are doing. Examples may come from any area including strategic planning, commissioning, service design and delivery or activities developed in partnership with local networks of older people and communities.

Further information, including how to respond and some questions to help guide your response, is available at <a href="http://www.cpa.org.uk/lgacallforevidence">http://www.cpa.org.uk/lgacallforevidence</a> Please email your response to <a href="mailto:evidence@cpa.org.uk">evidence@cpa.org.uk</a>, as soon as possible but not later than **Friday 21st November 2014**.

We apologise if you have received more than one request for evidence.

Centre for Policy on Ageing

October 2014.

This email and any attachments are confidential and intended solely for the persons addressed. If it has come to you in error please reply to advise us but you should not read it, copy it, show it to anyone else nor make any other use of its content. West Sussex County Council takes steps to ensure emails and attachments are virus-free but you should carry out your own checks before opening any attachment.